

For the Information of the:

CITY COUNCIL

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From: Mary Real
To: City Clerk; Mary Real; Council Internet Email
Subject: General Comments 10-12-2021 City Council Mtg.
Date: Tuesday, October 12, 2021 10:40:53 AM

Good evening, City Council Members:

I am very concerned about the Carlsbad Senior Center, and the lack of direction and services at this Senior Center in order to benefit seniors.

First, the staff can not get it together to show movies in the auditorium until next year???? Why wait until next year? The staff could show movies in the auditorium with proper spacing and popcorn (if Maggie Hamer has not consigned the popcorn maker to storage?). The shortchanging of free senior activities is sad. Where is Mike Pacheco and his 'leadership' in providing pleasurable experiences at the Senior Center? Is he too busy calling people who have an issue with Park & Rec. and the Senior Center? Seniors want to see the movies --- there are enough staff available to accomplish that safely. Staff is not concerned about Covid since they encouraged unvaccinated children (4 yrs to 12 yrs old who paid 193 dollars for a camp activity) to be in contact with seniors. The auditorium is large enough for proper spacing. If it is too much work for the Staff then hire more staff or supervise and train the current staff or get in Can Do volunteers who actually like seniors ---- just a suggestion. Is Maggie Hamer too busy taking pics to do a good job for seniors? Why isn't Mike Pacheco advising or helping her to maintain and surpass the old ways of doing things that brought in people to the Senior Center? I realize that Scott Chadwick is very busy with lunches and city council activities to properly see to it that Parks and Rec gets up to speed and serves the senior community as well as makes money for the City. Scott, why don't you delegate getting movies to Kyle Lancaster, the Director of Park and Rec.??? Call Scott at 760-434-2821 to ask for help for seniors, please. help the seniors by calling him to move this up in his priority list as time is of the essence.

Lastly, why is Maggie Hamer, the current part time senior center manager, unable or unwilling to hire a dishwasher or train one of the part time staffers to work the dishwasher so that the seniors can eat off of plates rather than open a TV like dinner with plastic knives and forks? The staff and volunteers working there are certified food handlers and can transfer food from a container to a more appealing plate with plastic cups and plates? Some say she wants to save money and water ---- if she really wants to 'save' money, she might consider upping her PERS contribution to save the city part of the 30 million dollars that are owed for the pensions???. Other Senior Centers in the area wash the flatware and plates/tray and are not concerned about the cost of water, so what is the real reason to change from a more comfortable environment to an "off-putting" experience? Does Maggie want the seniors to enjoy the company of seniors at lunch? What has she done to augment the lunches with salads? Contact Kyle Lancaster to ask him to save the environment by using water and reusable plates/trays to keep the paper waste down and suggest that the Staff eat lunch and mingle with the seniors. If they/Staff had to eat under the same conditions as the seniors, maybe they would loosen the purse strings to upgrade the experience.

Thank you for addressing/noticing the changes at the Senior Center under M.Hamer and Mike Pacheco!

Sincerely

Mary Lucid

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